

COMMENTS UX: DO NOT ENFORCE THE USE OF COMMENT TITLES IN TIKI TRACKERS / BUG TRACKER ITEMS' COMMENT THREAD REPLIES

Status

● Open

Priority

5 Nice to have

Task

Comments UX: Do not enforce the use of comment titles in tiki trackers / bug tracker items' comment thread replies

Add a timesheet

Add a timesheet for this task

Description

Comment titles are just noise to me, and forcing the users to enter a title above their comment when replying to a comment is cementing this extra noise by force. We have threading already, why would we even need titles? No other bug tracker that I know of (Bugzilla, GitHub, GitLab, Phabricator, etc.) does this.

Okay maybe some folks want titles here, especially when starting a whole new thread, then in that case maybe enforce the title field only for the first post in new top-level threads, but not for follow-up replies. Because when you enforce that, people just make up random/inconsequential titles, or split their message into two sentence halves that are started by the title and completed by the comment, which is silly, and reminds me of people who send me emails where they put everything in the subject line and nothing in the body ☹

Having more titles than strictly needed adds visual noise and uses precious vertical space, which

means more scrolling across long threads.

Emails

Assigned to
developer

Assigned by
marclaporte

Also visible to
1- Visible to Anonymous (Public content)

Related

Created
Wednesday 22 of June, 2022 09:47:52 EDT
by Jeff Fortin T.

LastModif
Thursday 02 of May, 2024 00:47:43 EDT

Comments



This will require code changes

Marc Laporte 2022-07-01 23:52

To add a condition of title is empty. Ex.: in email notifications

Ref: [item80162-Email-notifications-references-threading-grouping-conversation-All-notifications-should-refer-to-the-initial-content-item-wiki-page-tracker-item-etc](#)